

COMPLAINT BOOKING INFORMATION

Toll-Free No:	1800 345 5678	(From BSNL/ MTNL Numbers)
	1800 200 5678	(From All other LL/GSM/CDMA/WLL Numbers)
E-Mail:	ecare@wipro.com	
Service Window:	Monday to Friday - Morning 09.00 AM – Evening 06.00 PM	
	Saturday - Morning 10.00 AM - 02.00 PM	
ESCALATION MATRIX Across Country (FOR END USERS)		
NAME OF THE PERSON	CONTACT NO.	MAIL ID
Service Delivery Team	1800 345 5678	icare@wipro.com
ESCALATION- Wipro NIC HQ team		
NAME OF THE PERSON	CONTACT NO.	MAIL ID
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